

REPUBLIC OF SINGAPORE  
THE ANIMALS AND BIRDS ACT (CHAP.7)  
**VETERINARY CONDITIONS FOR THE IMPORTATION OF  
DOGS/CATS FOR COUNTRIES/REGIONS  
UNDER SCHEDULE I (1/4)**

**I COUNTRY/REGION OF EXPORT**

Australia, New Zealand, Ireland, and United Kingdom (Great Britain and Northern Ireland)

**II PURPOSE**

Any purpose.

**III NPARKS/AVS LICENCES**

Each animal shall be accompanied by a valid import licence and cat/dog licence issued by the National Parks Board/Animal & Veterinary Service (NParks/AVS).

**IV VETERINARY CERTIFICATION**

The animal shall be accompanied by:

- (a) a veterinary certificate (in accordance with the attached template) bearing a date not more than seven (7) days prior to export, signed by a *government approved veterinarian* of the country/region of export *and endorsed by an official government veterinarian of the country/region of export*, describing the age, breed, sex, colour, markings or other points of identification of dog/cat and certifying to the effect that:
- (i) the dog/cat had been continuously resident in the country/region of export, or any country listed under Part I for at least six (6) months prior to export, or since birth.
  - (ii) the dog/cat was examined by the government approved veterinarian not more than seven (7) days prior to export and found to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel.
  - (iii) the dog/cat was at least twelve (12) weeks of age at the time of export.
  - (iv) the dog/cat has been examined by the government approved veterinarian not more than seven (7) days prior to export and found to be implanted with a microchip that bears the identification code as that indicated in the veterinary health certificate and the vaccination certificate.
  - (v) in the case of a dog under sixteen (16) weeks of age, the dog was vaccinated according to manufacturer's recommendations against Canine Distemper virus, Canine Adenovirus type 1 and Canine Parvovirus type 2 with at least two (2) vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination must be given at least two (2) weeks prior to export,  
**OR**  
in the case of a dog sixteen (16) weeks of age and above, the dog was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Canine Distemper virus, Canine Adenovirus type 1 and Canine Parvovirus type 2.
  - (vi) in the case of a cat under sixteen (16) weeks of age, the cat was vaccinated according to manufacturer's recommendations against Feline calicivirus, Feline Herpesvirus-1 and Feline Panleukopaemia virus with at least two (2) vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination must be given at least two (2) weeks prior to export;  
**OR**  
in the case of a cat sixteen (16) weeks of age and above, the cat was vaccinated according to the vaccine manufacturer's recommendations and not less than two (2) weeks prior to export against Feline calicivirus, Feline Herpesvirus-1 and Feline Panleukopaemia virus.
  - (vii) the dog/cat has been treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export (*state active ingredient and date of treatment*), and with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export (*state active ingredient and date of treatment*).
  - (viii) no case of rabies has been reported in the country for at least twenty four (24) months prior to date of export.
- (b) the dog/cat's original vaccination certificate, which also bears the identification code of the microchip that has been implanted. The vaccination certificate also bears the details (name of veterinarian, name

and address of veterinary practice) and endorsement of government-approved veterinarian who vaccinated the dog/cat and verified the microchip identification code.

**V DECLARATION FROM MASTER/CAPTAIN OF SHIP/AIRCRAFT**

The animal shall be accompanied by a signed declaration from the master/captain of the ship/aircraft in which the animal was carried stating:

- (a) that the dog/cat had been embarked or emplaned in one of the countries/regions of export specified above.
- (b) that no dog or cat from any other country was permitted aboard or carried in the ship or aircraft during the time that the dog or cat to which the declaration refers was on board the ship or aircraft,
- (c) that the dog or cat had not been landed at any intermediate port outside the country/region of export. In the case of an aircraft, if the dog or cat was landed, the dog or cat had been conveyed in a crate and remained within the precincts of the airport at which the aircraft landed (Prior permission from NParks/AVS is required should there be a change of aircraft carrying the animal).

**VI QUARANTINE**

No quarantine if all the veterinary regulations are complied with and the animals are clinically healthy on arrival.

**VII APPLICATION FOR NPARKS/AVS LICENCES**

Owners or agents importing cats or dogs must apply for the cat/dog licence prior to import licence application. Both licences can be applied at <https://pals.avs.gov.sg>, prior to the arrival of animals. The approved cat/dog licence must be attached to the online application of the import licence.

- (i) Owners of any cat or dog must apply for a licence to keep the cat or dog in Singapore. See Fee Schedule: Attachment-1.
- (ii) Owners should be aware of the conditions of the cat/dog licence available through NParks/AVS's website, of which your attention is drawn in particular to the following requirements:
  - A maximum of 3 cats or dogs, or a combination of both may be kept in private premises.
  - Only one (1) dog of an approved breed and up to 2 cats are allowed in a HDB residential unit.
  - The following breeds of dogs must comply with additional conditions listed below - Bull Terrier, Doberman Pinscher, Rottweiler, German Shepherd Dog with its related breeds such as the Belgian Shepherd Dog and the East European Shepherd Dog, Mastiffs including the Bull Mastiff, Cane Corso and Dogue De Bordeaux, and crosses between any of the above breeds and other breeds:
    - a. Only one (1) dog from the above breeds is permitted to be kept in a premises.
    - b. The dog must be leashed and securely muzzled when in a public place.
    - c. Owners must take up an insurance policy for at least \$100,000 and a banker's guarantee for \$2,000.

For all other animals, the owner or agent must apply for the import licence by submitting an online application through GoBusiness Licensing Portal (<https://www.gobusiness.gov.sg/licences>) prior to the arrival of animals.

**VIII NOTIFICATION OF ARRIVAL**

The owner or agent must make an appointment for the pet's inspection at least 5 working days before the arrival of the animal by submitting an online booking request via <https://avs-eservices.nparks.gov.sg/eservices/>. Please ensure that the NParks/AVS Import licence no. & flight details are ready and fill in the required information on the application. Inspections without any prior appointment will be charged \$133.00/hour or part thereof even if performed during office hours.

**IX VETERINARY INSPECTION**

On arrival at the port of disembarkation in Singapore, the dog/cat and documents (Import Licence, Veterinary Health Certificate, Cat/Dog Licence, Vaccination records and Captain's Declaration) shall be presented to and examined by an authorised Veterinary Officer. If the animal is found to be healthy and documents are in order, the animal shall be released to the owner or agent.

**X PENALTY**

All imports must comply fully with the conditions of the Import Licence and Veterinary Conditions, unless prior written approval has been obtained from NParks/AVS. Any consignment of animals or related products that do not meet the requirements may be detained, returned to the country/region of export or destroyed at the discretion of the Director-General, Animal Health and Welfare. In addition, the importer shall be guilty of an offence under the Animals and Birds Act Section 8(1) and shall be liable on conviction to a fine not exceeding \$10,000 or to imprisonment for a term not exceeding 12 months or to both.

**XI FEES**

- (i) Import Licence }
- (ii) Accommodation fee at Changi Animal & Plant Quarantine Unit } see Fee Schedule:
- (iii) Transport charges to Animal Quarantine Centre } Attachment-1
- (iv) Quarantine fee at Animal Quarantine Centre }

## XII OTHER REQUIREMENTS/INFORMATION

- (i) Owners should take into account the age and condition of their animals as well as travel and climatic stress when deciding to export their dogs/cats to Singapore.

### BREED RESTRICTIONS

- (ii) The following breeds of dogs and their crosses are not allowed to be imported into Singapore - Pit Bull (which includes the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and with other breeds) Neapolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses.
- (iii) Bengal cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Prionailurus bengalensis*. 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.
- (iv) Savannah cat crosses imported into Singapore require documentary proof that they are at least a 5th generation cross from the ancestral stock of *Leptailurus serval*. 4th generation crosses and below cannot be imported to Singapore as pets as they are not considered domesticated cats.

### MICROCHIP

- (v) The microchip that is implanted into the dog/cat must meet with ISO (International Standards Organisation) Standard 11784 or Annex A to ISO Standard 11785. If the dog/cat is implanted with a microchip which does not comply with these stated ISO Standards, the owner of the dog/cat or his authorized agent must provide a reader which is able to read the identification code of the implanted microchip at the point of entry into Singapore.

### TRANSPORTATION

- (vi) Owners must ensure that the animal has been transported in escape-proof containers conforming to the latest International Air Transport Association's (IATA) Live Animal Regulations.
- (vii) Owners should ensure to the best of their ability that the animal is not pregnant at the time of export. Should the animal whelp in quarantine, the owner must ensure that adequate quarantine facilities and veterinary care are available for the well-being of the newborn animals. The owner must bear any additional costs as a result of such an event.

### OTHER LICENCES

- (viii) A licence must be obtained from NParks/AVS to use any place for exhibition, sale or export of any animal or bird.

### OTHERS

- (ix) Any expenditure incurred in the process of importation shall be borne by the owner or agent. Any loss occasioned during the removal, handling or treatment of an imported dog/cat under the directions of NParks/AVS or occurring during the period of detention in quarantine, shall be borne by the owner or agent.
- (x) If the animal dies or is destroyed while under the custody of NParks/AVS, NParks/AVS will not be liable for any compensation.
- (xi) Regulations and fees are subject to change without notice notwithstanding the issuance of a licence by NParks/AVS.
- (xii) For more information regarding import inspection and clearance at Changi Animal and Plant Quarantine (CAPQ), please refer to our [website](#).

#### Please note:

Section 72 of the Animals and Birds Act states that:

*"(1) Any action taken under the provisions of this Act or of any rule, order or direction made or given thereunder in respect of any animal, bird, carcass, article, building or conveyance shall be at the risk of the owner thereof.*

*(2) No liability shall attach to the Board or to any officer thereof in respect of any expense, loss, damage or delay arising in or from the lawful exercise of the powers under this Act.*

Section 78 of the Animals and Birds Act states that:

*"No suit or other legal proceedings shall lie against the Board, the Director-General or any authorised officer, police officer, officer of customs or any other person acting under the direction of the Board or Director-General for anything which is in good faith done in the execution or purported execution of this Act."*

#### APPLICATION/ENQUIRIES:

Animal & Veterinary Service (AVS)  
Raffles Building  
Singapore Botanic Gardens  
1 Cluny Road  
Singapore 259569  
<https://www.av.s.gov.sg/feedback>

## **VETERINARY CERTIFICATE FOR THE IMPORT OF DOGS AND CATS INTO SINGAPORE**

*For Schedule I countries/regions: Australia, New Zealand, Ireland, United Kingdom*

NParks/AVS Import Licence No.: \_\_\_\_\_ Veterinary Certificate No. (if applicable): \_\_\_\_\_

**N.B. A valid NParks/AVS Import Licence to import the dog/cat must be obtained before shipment.**

### **SECTION I IDENTIFICATION OF THE DOG/CAT**

Species: \_\_\_\_\_

Breed: \_\_\_\_\_

Name of animal: \_\_\_\_\_

Sex (please circle):    Male                    Neutered Male                    Female                    Neutered female

Age or Date of Birth: \_\_\_\_\_ (animal must be at least 12 weeks of age at the time of export)

Colour: \_\_\_\_\_

[N.B. The following breeds and their crosses are prohibited for import: Pit Bull (including the American Pit Bull Terrier also known as the American Pit Bull and Pit Bull Terrier, American Staffordshire Terrier, Staffordshire Bull Terrier, the American Bulldog, and crosses between them and other breeds), Neopolitan Mastiff, Tosa, Akita, Dogo Argentino, Boerboel, Fila Brasileiro, Perro de Presa Canario and their crosses; Bengal and Savannah cat crosses of 4<sup>th</sup> generation and below.]

Microchip Number: \_\_\_\_\_

The animal has been scanned on \_\_\_\_\_ (day/month/year) prior to export and found to be implanted with a microchip bearing the above microchip number, which is also reflected on the animal's vaccination certificate.

### **SECTION II ORIGIN OF THE DOG/CAT (indicate the option that applies)**

After due enquiry I am satisfied that the dog/cat (delete as appropriate) identified in this certificate has been continuously resident in the country/region of export:-

(a) since birth, or

continuously resident in the country/region of export or in other countries listed in Schedule I:-

(b) since being imported directly from Singapore on \_\_\_\_\_ (day/month/year), or

(c) for a minimum period of 6 months prior to export, and is not under quarantine restriction at the time of export.

### **SECTION III SANITARY INFORMATION**

I, \_\_\_\_\_ (Name in BLOCK LETTERS), the undersigned veterinarian, being a Government approved veterinarian / Official government veterinarian (delete as appropriate) of \_\_\_\_\_ (the country/region of export), certify in respect of the dog/cat (delete as appropriate) described above that:

#### **General Vaccinations (strike out whichever does not apply)**

For dogs under 16 weeks of age at the time of export:

The dog was vaccinated against Canine Distemper virus, Canine Adenovirus type 1 and Canine Parvovirus type 2 according to manufacturer's recommendations with at least 2 vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination given at least 14 days prior to export.

Date of vaccinations:

Canine distemper virus: \_\_\_\_\_ (day/month/year)

Canine adenovirus type 1: \_\_\_\_\_ (day/month/year)

Canine parvovirus type 2: \_\_\_\_\_ (day/month/year)

Canine distemper virus: \_\_\_\_\_ (day/month/year)

Canine adenovirus type 1: \_\_\_\_\_ (day/month/year)

Canine parvovirus type 2: \_\_\_\_\_ (day/month/year)

For dogs 16 weeks of age and above at the time of export:

The dog was vaccinated against Canine Distemper virus, Canine Adenovirus type 1 and Canine Parvovirus type 2 according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Canine distemper virus: \_\_\_\_\_ (day/month/year)

Canine adenovirus type 1: \_\_\_\_\_ (day/month/year)

Canine parvovirus type 2: \_\_\_\_\_ (day/month/year)

For cats under 16 weeks of age at the time of export:

The cat was vaccinated against Feline calicivirus, Feline Herpesvirus-1 and Feline Panleukopaenia virus, according to manufacturer's recommendations with at least 2 vaccinations, with the first vaccination administered at no earlier than 6 weeks of age, and the second vaccination given at least 14 days prior to export.

Date of vaccinations:

Feline Calicivirus: \_\_\_\_\_ (day/month/year)

Feline Herpesvirus-1: \_\_\_\_\_ (day/month/year)

Feline Panleukopenia virus: \_\_\_\_\_ (day/month/year)

Feline Calicivirus: \_\_\_\_\_ (day/month/year)

Feline Herpesvirus-1: \_\_\_\_\_ (day/month/year)

Feline Panleukopenia virus: \_\_\_\_\_ (day/month/year)

For cats 16 weeks of age and above at the time of export:

The cat was vaccinated against Feline calicivirus, Feline Herpesvirus-1 and Feline Panleukopaenia virus, according to the vaccine manufacturer's recommendations and at least 14 days prior to export.

Date of vaccinations:

Feline Calicivirus: \_\_\_\_\_ (day/month/year)

Feline Herpesvirus-1: \_\_\_\_\_ (day/month/year)

Feline Panleukopenia virus: \_\_\_\_\_ (day/month/year)

### **Rabies Vaccinations**

Not required. The dog/cat imported under this protocol does not require quarantine upon import.

**External Parasite Treatment**

The dog/cat was treated with a product effective against external parasites (fleas and ticks) between 2 and 7 days of export.

Date of treatment: \_\_\_\_\_ (day/month/year)

Name of product: \_\_\_\_\_

Active ingredient: \_\_\_\_\_

**Internal Parasite Treatment**

The dog/cat was treated with a product effective against internal parasites (nematodes and cestodes) between 2 and 7 days of export.

Date of treatment: \_\_\_\_\_ (day/month/year)

Name of product: \_\_\_\_\_

Active ingredient: \_\_\_\_\_

**Pregnancy (for females)**

After due enquiry I am satisfied that the animal is not pregnant at the time of export.

**Prohibited breeds**

After due enquiry I am satisfied that the animal is not one of the prohibited breeds or crosses as listed in Section I.

**Clinical examination**

I have examined the dog/cat and found it to be healthy, free from any clinical sign of infectious or contagious disease and fit for travel.

**Endorsement**

Sections I to III may be endorsed by a government-approved veterinarian or an official government veterinarian.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ (day/month/year)

Name of government-approved veterinarian or an official government veterinarian (delete as appropriate):  
\_\_\_\_\_

Address, telephone, fax, email of practice: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SECTION IV (must be endorsed by official government veterinarian)**

I, \_\_\_\_\_ (Name in BLOCK LETTERS),  
the undersigned veterinarian, being an Official government veterinarian of  
\_\_\_\_\_ (the country/region of export), certify in respect of the dog/cat (delete as  
appropriate) described above that:

After due enquiry and examination of documents, the dog/cat is not under quarantine restriction at the time of export.

No case of rabies has been reported in \_\_\_\_\_ (the country/region of export) for at least twenty four (24) months prior to date of export.

I have no reason to doubt the truthfulness of the information given in Sections I to III and am satisfied to the best of my ability that the dog/cat certified above meets with the requirements for importation into Singapore.

**CERTIFICATION VALIDITY: This certification is valid for seven (7) days.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ (day/month/year)

Name of official government veterinarian: \_\_\_\_\_

Address, telephone, fax, email contact:

Official Stamp:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

# \*DECLARATION BY CAPTAIN /AUTHORISED AIRLINE STAFF OF AIRCRAFT CARRYING LIVE DOGS/CATS FOR IMPORT INTO SINGAPORE

FOR THE IMPORTATION OF DOGS/CATS FOR COUNTRIES UNDER  
 SCHEDULE I – AUSTRALIA, NEW ZEALAND, IRELAND AND UNITED KINGDOM AND  
 SCHEDULE II – AUSTRIA, BELGIUM, BERMUDA, CANADA, CAYMAN ISLANDS, CYPRUS, CZECH  
 REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, GREECE, HONG KONG SAR,  
 ICELAND, ITALY, JAPAN, JERSEY, LATVIA, LIECHTENSTEIN, LUXEMBOURG, MALTA, NEW CALEDONIA,  
 NORWAY, PORTUGAL, SLOVAKIA, SLOVENIA, SPAIN (EXCEPT CEUTA and MELILLA), SWEDEN,  
 SWITZERLAND, THE NETHERLANDS, USA

**Section A** (For dog(s)/cat(s) travelling from exporting country/region by direct and non-stop flight to Singapore)

I, \_\_\_\_\_ (Name), Captain / Authorised Airline Staff of \_\_\_\_\_ (Flight No.), do hereby declare that the aircraft travelled directly from \_\_\_\_\_ (Exporting Country / Airport) to Singapore, on \_\_\_\_\_ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat was loaded in the exporting country / region and transported to Singapore without any stop-over. The dog or cat remained in tamper-proof sealed cages and do not have any direct contact with any other animals throughout their journey.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:
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**Section B** (For dog(s)/cat(s) travelling from exporting country/region with stop-over(s) enroute to Singapore)

**Part I**

I, \_\_\_\_\_ (Name), Captain / Authorised Airline Staff of \_\_\_\_\_ (Flight No.), do hereby declare that the aircraft travelled from (Exporting Country / Airport) to Singapore via \_\_\_\_\_ (Port & Country / Airport) on \_\_\_\_\_ (Flight No.) on \_\_\_\_\_ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat remained in tamper-proof sealed cages and had not been in contact with any other animal at any time enroute.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:
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**Part II** (For the completion by the second captain/authorised airline staff if there is a change of captain/aircraft)

I, \_\_\_\_\_ (Name), Captain / Authorised Airline Staff of \_\_\_\_\_ (Flight No.), do hereby declare that the aircraft travelled from (Exporting Country / Airport) to Singapore via \_\_\_\_\_ (Port & Country / Airport) on \_\_\_\_\_ (Flight No.) on \_\_\_\_\_ (dd/mm/yy). To the best of my knowledge, I also declare that the dog or cat remained in tamper-proof sealed cages and had not been in contact with any other animal at any time enroute.

Name of Declarant: Signature: Rank: Date & Time:	Insert Official Stamp here:
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**N.B. In the event that an animal escapes from its cage during flight and/or transit, the airlines must inform NParks/AVS immediately on arrival. All dogs/cats destined for Singapore involved in such incidents may be subject to quarantine by NParks/AVS.**

\_\_\_\_\_

**Declaration by Airport/Airline staff**

(This is to be completed only if the seal of the pet carrier is broken during the flight journey)

This is to certify that, \_\_\_\_\_ (name) of \_\_\_\_\_ (NRIC/Passport No.), presented his/her cat/dog in a tamper-proof sealed pet carrier prior to going through airport security at \_\_\_\_\_ (name of port/country) and that the seal was broken in my presence.

I certify that a new tamper-proof seal, \_\_\_\_\_ (seal number), was put in place after passing through airport security, also in my presence.

I further certify that the cat/dog was only removed from the carrier for the duration of the security check and during this process, did not come in contact with any other animal(s).

Name \_\_\_\_\_

Position \_\_\_\_\_

Signature \_\_\_\_\_

Location \_\_\_\_\_

Date \_\_\_\_\_

**N.B. In the event that an animal escapes from its cage during flight and/or transit, NParks/AVS must be informed immediately on arrival. All dogs/cats destined for Singapore involved in such incidents may be subject to quarantine by NParks/AVS. All dogs/cats that are not presented in a cage with an intact seal or accompanied by an incomplete or falsely completed form may also be subject to quarantine by NParks/AVS.**

## **Import Clearance of your pets upon their arrival in Singapore**

### **Confirmation of import**

- Importers are required to obtain a Customs In-Payment (GST) permit or apply for the GST relief waiver as mandated by Singapore Customs before booking for inspection for your pet. You can check their website for more details ([Importing Personal Pets \(customs.gov.sg\)](https://www.customs.gov.sg) for more details.
- Make an appointment for your pet's inspection by submitting an online booking request via [eservices - National Parks Board \(NParks\)](https://www.nparks.gov.sg/eservices). Please ensure your AVS Import licence no. & flight details are ready and fill in the required information on your application.
- Inspections without any prior appointment will be charged \$133.00/hour or part thereof during office hours.

### **If your pet is imported as manifested cargo\***

- Pet owners are to engage the AVS-recognised pet agent of their choice prior to the pet's arrival in Singapore.
- All import clearance procedures for personal pets must be conducted through AVS-recognised pet agents.
- Pet animals will be transferred directly from the aircraft to Changi Animal and Plant Quarantine Station by the airlines' ground handling agent (e.g. SATS/dnata) upon arrival.
- Pets that do not require post arrival quarantine may be transported by any AVS- recognised pet agent to their home after import clearance at Changi Animal & Plant Quarantine (CAPQ). Please note that CAPQ is not situated inside Changi Airport's passenger terminals and pet owners are not allowed to enter CAPQ as access is restricted.
- The list of AVS-recognised pet agents can be found at <https://avs.nparks.gov.sg/outreach/resources/avs-recognised-pet-agents/>.

### **If your pet is imported as accompanied/ excess baggage**

- Pet owners are to engage the AVS-recognised pet agent of their choice prior to the pet's arrival in Singapore.
- All import clearance procedures for personal pets must be conducted through AVS-recognised pet agents.
- After you have disembarked from the aircraft, proceed to the "Lost & Found" counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance).

Either:

- 1) If your pet travelled with you in the passenger cabin, hand your pet over to the staff at the Lost & Found counter located at the arrival hall near the baggage belt (before Customs/ Immigration Clearance). Your pet will be transferred to CAPQ by the relevant Ground Handling Agent

**OR**

- 2) If your pet was checked in under excess baggage, declare your pet to the staff at the Lost & Found counter. Your pet would have been transferred directly from the aircraft to CAPQ by the relevant Ground Handling Agent.
- You will not be allowed to take your pet out of the Customs/ Immigration area in the arrival hall of the Passenger Terminal.
  - Pets that do not require post arrival quarantine may be transported by any AVS- recognised pet agent to their home after import clearance at Changi Animal & Plant Quarantine (CAPQ).
  - The list of AVS-recognised pet agents can be found at <https://avs.nparks.gov.sg/outreach/resources/avs-recognised-pet-agents/>.

### **Veterinary Inspection/ Verification of Documents**

- At CAPQ, the AVS officer will verify the AVS import licence, your pet's health certificate in AVS template, vaccination records, rabies serology test result and Captain's declaration (where applicable). AVS officer will also check for Customs In-Payment (GST) permit or Approval from Singapore Customs for GST relief.
- The AVS officer will examine your pet to ensure it is clinically healthy and verify your pet's microchip number as part of the import inspection process.
- Pets that require quarantine upon arrival in Singapore will be held at CAPQ after import inspection. An AVS-appointed transport service will be arranged to send your pet to Animal Quarantine Centre (AQC) to undergo quarantine.

### **Late arrivals**

- We encourage you to select flights that arrive in Singapore at least 3 hours before closing time of CAPQ to allow the pets to reach CAPQ within the opening hours for inspection. Animals that arrive outside of [CAPQ's opening hours](#) will be held at the respective Ground Handling Agents' air-conditioned animal holding room overnight.

### **CAPQ Contact Details:**

Tel: 1800-476-1600

Email: [Animal and Bird Feedback](#)

Website: <https://avs.nparks.gov.sg/>

\*Please note that the above clearance procedure for animals arriving as cargo does not apply to commercially imported animals, such as laboratory animals, small mammals or ornamental birds. For commercial consignments of animals imported by cargo, the importers will need to continue to proceed to SATS/ dnata cargo section to claim the animals. Once the animals are collected, please bring the animals immediately to AVS's CAPQ office for inspection and clearance. Please note that you are not to break the seal (if any) on the animal's cage/crate or take the animal out of the cage/crate.

Updated on **1 April 2026**

**FEE SCHEDULE FOR VETERINARY CONDITIONS FOR THE IMPORTATION OF  
DOGS/CATS FOR COUNTRIES/REGIONS UNDER SCHEDULE I, II & III**

- (1) **IMPORT LICENCE**
- a) commercial purposes - \$87.00 per consignment
  - b) personal effects - \$50.00 per consignment
- (2) **ACCOMMODATION AT** - \$35.00 per dog or cat per day or part thereof  
*Changi Animal and Plant Quarantine* (with feed)  
*Unit (CAPQ)*
- Contact of Animal Quarantine Centre**  
**2 Jalan Lekar, Singapore 698919**
- (3) **TRANSPORT CHARGE** - \$75.00 per dog or cat per trip  
*(from Changi Animal & Plant Quarantine to Animal Quarantine Centre)*
- (4) **QUARANTINE FEES** - \$26.00 per dog or cat per day or part thereof  
*(at Animal Quarantine Centre)*  
  
\$35.00 per dog or cat per day or part thereof (air-conditioned, with feed)
- (5) **RABIES VACCINATION** - \$68.00 per dog or cat
- (6) **INSPECTION FEE AT CAPQ** - \$133.00 per hour or part thereof for those without online appointment for inspection even if performed during office hours

**A cat/dog licence is obtainable from the National Parks Board/Animal & Veterinary Service website <https://pals.av.s.gov.sg>.**

**(7) LICENCE FEE FOR CATS AND DOGS**

From 1 September 2024 to 31 August 2026:

Category	One-year licence	Two-year licence	Three-year licence	One-time licence
<b>DOGS</b>				
Dogs below five months of age	S\$15 per dog	N.A.	N.A.	N.A.
First three dogs	Sterilised: S\$15 per dog	Sterilised: S\$25 per dog	S\$230 per non-sterilised dog	S\$35 per sterilised dog
	Non-sterilised: S\$90 per dog	Non-sterilised: S\$165 per dog		
Fourth and subsequent dog	S\$180 per dog	S\$325 per dog	S\$460 per non-sterilised dog	S\$460 per sterilised dog
<b>CATS</b>				
Sterilised Cats	NA	NA	NA	Free one-time licences with lifetime validity
Unsterilised Cats	Free licences covering the transition period (Licences for unsterilised cats are issued on a renewal basis)		NA	NA

From 1 September 2026 onwards:

Category	One-Year Licence	Two-Year Licence	Three-Year Licence	One-Time Licence
Cats/dogs below five months of age	S\$15 per cat/dog	NA	NA	NA
First three cats and/or dogs	Sterilised: S\$15 per cat/dog	Sterilised: S\$25 per cat/dog	S\$230 per unsterilised cat/dog	S\$35 per sterilised cat/dog
	Unsterilised: S\$90 per cat/dog	Unsterilised: S\$165 per cat/dog		
Fourth and subsequent cat/dog	S\$180 per cat/dog	S\$325 per cat/dog	S\$460 per unsterilised cat/dog	S\$460 per sterilised cat/dog